

CALL-IN OF CABINET DECISION ON HEREFORDSHIRE CONNECTS AND CONSIDERATION OF A CONSOLIDATED REPORT ON THE HEREFORDSHIRE CONNECTS PROGRAMME

Report By: Director of Corporate and Customer Services

Wards Affected

County-wide

Purpose

1. To consider Cabinet's decision on the acquisition of the preferred technology to replace the current client systems used within both Adult Social Care and the Children and Young People's Directorate together with a consolidated report on the Herefordshire Connects programme. Cabinet's decision has been called in by the following three Members of the Committee: Councillors PJ Edwards, TM James and RH Smith.

Reason for Call-In

2. In accordance with Standing Order 7.3.1 and the Scrutiny Committee Rules set out at Appendix 2 of the Constitution, Cabinet's decision on 13 December has been called in for consideration by this Committee.
3. The stated reasons for the call-in are:

That the decision as set out within its (a) + (b) and the now added (c) has been taken without given due consideration to the following –

- *Call in Item 1* - There is a need for a report on the whole of The Herefordshire Connects Programme, as requested by the Strategic Monitoring Committee. This is surely essential to provide Members with a clear understanding of where the programme now stands and how each proposal, such as that considered by Cabinet on 13th December, relates to the programme as a whole. The report requested by the Committee should be presented to it at the same time as the Committee considers the call-in of Cabinet's decision.
- *Call in Item 2* - The Cabinet Report Agenda Item 5 titled Herefordshire Connects Programme Update is not as such an update to The Connects Programme but is in fact a request for authorisation to proceed with an acquisition and should be titled as such.
- *Call in Item 3* - The Decision is listed as non urgent yet the section in the report titled risk (which should presumably read Risk Management mentions a Key Risk of 'external funding may be lost if the start date is delayed'
- *Call in Item 4* - The first Key Risk listed is unclear.
- *Call in Item 5* - The Programme Update has few or no target dates, simply writing 'asap' is not acceptable.

Further information on the subject of this report is available from
Jane Jones, Director of Corporate and Customer Services on 01432 260042

- *Call in Item 6* - The report raises questions over the propriety of the procurement process.
- *Call in Item 7* - The Report leaves the question of actual accommodation location & Network Capability open & with unquantified costings.
- *Call in Item 8* - the Financial Considerations section in the report indicates 'capital expenditure has been spread over 5 years yet the Summary of Costs only covers a 3 year period.
- *Call in Item 9* - Capital Financing Cost boxes are listed within the Annual Revenue chart but not entered & the difference of £640k between the original Agenda Report & the subsequent Report figures requires an explanation.
- *Call in Item 10* - No costs are estimated to cover possible 'backfilling of Social Workers duties to support the system's implementation' or staff relocation or system relocation if accommodation leases expire or potential 'add on' fees or Vat.
- *Call in Item 11* - The changed heading of the Agenda item conflicts with the statement in the report where mention is made of 'no further additional work outside of the Social Care programme should be undertaken with the Herefordshire Connects partners in the current year until there is certainty that the programme will proceed'.
- *Call in Item 12* - No understandable details are offered under Option 'B' within the Reported Alternative Options
- *Call in Item 13* - Data security or transfer arrangement details and compatibility to current systems (if retention considered) could not be found within the Report.

Response to reasons for Call-In

4. The following documents are appended:
 - **A table setting out where each of the reasons for the Call-In is addressed**
 - **The draft decision notice (Ref No. 2007.CAB.104 KEY), together with the report to Cabinet on 13 December 2007.**
 - **Document 1: A consolidated report on the Herefordshire Connects programme. (p23)**
 - **Document 2: Social Care Solution Selection – Strategic Monitoring Committee Management Summary (p75)**
5. A presentation will be given at the meeting.
6. A copy of a supporting information pack has been enclosed separately for Members of the Committee. This information is available to the public on request.

CONSIDERATION

7. It is for the Committee to decide whether it wishes to accept the decision of Cabinet or to refer the decision back to Cabinet for further consideration and if so what recommendations to Cabinet it wishes to make.

BACKGROUND PAPERS

8. Please see table below.

Supporting Documents
1. Functional Requirements Specification
2. Report to Cabinet (Update) 20 th April 2006
3. Report to Cabinet (Supplier Evaluation) 12 th April 2007
4. Report to Cabinet (Update) 11 th October 2007
5. Technical Appraisal Report 24 th September 2007
6. Financial Strategy Update 15 th January 2007
7. Members' Feedback: a) Seminars June 2006 b) Members' Seminar 18 th May 2007
8. Slide Presentation 29 th March 2007
9. Integrated Customer Services Access Channels Diagram
10. Cost Analysis Table

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